

About Returns: Thank you for shopping with **Beck's Shoes**! It is important to us that you are completely satisfied with your purchase. Please see our detailed return policy below. If you have any other questions or needs, please email <u>onlineorders@beckshoes.com</u>. Thank you!

<u>Step 1 - Please fill out the information below -</u>	Step 2 - Ship your purchase to the following:
Team Member Name:	
Company Name:	Beck's Shoes, Inc. Attn: Shoemobile Returns / Processing
Account #:	354 East McGlincy Lane
Contact email:	Campbell, CA 95008
	*Email <u>onlineorders@beckshoes.com</u>
	for a UPS return label

\*\*For your exchange your purchase, please use the above process for your return and then use your company portal for your new purchase.

## **Return Policy:**

<u>ALL NEW shoes</u> can be exchanged within 60 days from purchase, but must remain in <u>new</u> condition. We recommend trying out your new shoes at home on a clean, dry surface, preferable on carpet, to verify a proper fit before wearing them into the workplace.

Once shoes have been worn into the workplace, they cannot be returned or exchanged unless a defect is discovered.

## **Defective Footwear:**

If a shoe is less than 6 months old and in our determination shows normal wear, we will issue a full refund of 100% store credit towards a replacement.

## Worn Out:

No exchange or credit is given on shoes worn out or ruined due to work environment.